

PERSONALIZED DOG LEADS

FREQUENTLY ASKED QUESTIONS

Can we order 200 of each color?

Manufacturing runs all the material through a machine to apply the logos. Leads are then cut and sewn to create the handle and D-Ring.

We discussed offering 3 colors at once, but it would increase the cost as they would have to reset the machine 2 additional times. One for each additional color.

With that in mind we opted to keep cost low and only offer one color at a time.

Can we buy less than a full case?

No. We sell this product in these quantities to keep the price per piece low. To offer less than a full case would drive the costs up significantly.

How long will it take to receive the order?

4-6 weeks from date of order.

What if I need the leashes here by a specific day?

We can only guarantee that they will arrive within the 6 week time frame above as there are a number of variables that are out of our control.

Do we need to use an order sheet or can we just write in what the customer wants on the Purchase Order?

Re-order, same as last time is acceptable on a PO, but keep in mind that a typo will be your responsibility.

Where can I get an order sheet?

A generic one is available on this site. Please correct for your fax, phone numbers and item codes.

Where should I send the order sheet?

Please send it to your purchasing department so they have a copy. They will forward that copy down to Dee Veterinary Products with the PO.